

# kompletely happy guests

LAUNDRY SOLUTIONS



## Sleep is a guest experience

Your success requires a defined linen quality standard — consistently delivered.

Your bed and bath linens represent your guests first and last brand experience every day. We help define and deliver that experience.

Your brand standard delivered — every day, for every stay.

**20 YEARS**

Delivering kompletely happy guests

[kompletelaundry.com.au](http://kompletelaundry.com.au)

(02) 4933 5147



RYDGES  
HOTELS · RESORTS



MERCURE  
HOTELS



ANCHORAGE  
HOTEL & SPA



.....  
HUNTER VALLEY STAYS

.....  
UNWIND HUNTER VALLEY

.....  
AIRKEEPER  
.....



20 years experience  
delivering *komplete*  
guest linens to some  
of the Hunter's best  
hotel and hospitality  
brands.

We also help deliver  
kompletely happy guests  
to 150+ Airbnb hosts  
across the Hunter Valley.

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## Bedroom & Bath Linens

Going to bed at night and waking in the morning are the first and last – literal – touch points your guests have with your brand every day.

We help make that experience enjoyable, memorable, and shareable - every stay.

Choose from our extensive quality linen options - for bed, bath, or hospitality. Or we can help create a bespoke solution to suit your brand.

## Dining & Hospitality Linens

Beautiful table and hospitality linens to help define an amazing dining experience.

We provide pristine linens - dependably delivered - that reflect your brand.

## Staff Uniforms

Laundry provision for staff uniforms. A uniform standard that is crisp, clean and brand ready.

## Airbnb/Property Managers

Currently delivering to over 150 properties across the Hunter Valley.



### **Little National (2024)**

Bed and bath linens for 180 rooms at Newcastle's newest five-star hotel destination.

### **Anchorage Port Stephens**

Bed and bath linens for 80 rooms of "Hamptons inspired" quality.

### **Quest Apartment Hotels**

Bed and bath linens for 180 rooms of premium family and business stays - three locations.

### **QT Newcastle**

Table linens for dining and bar venues, uniform laundry for their staff. Plus guest dry cleaning service.

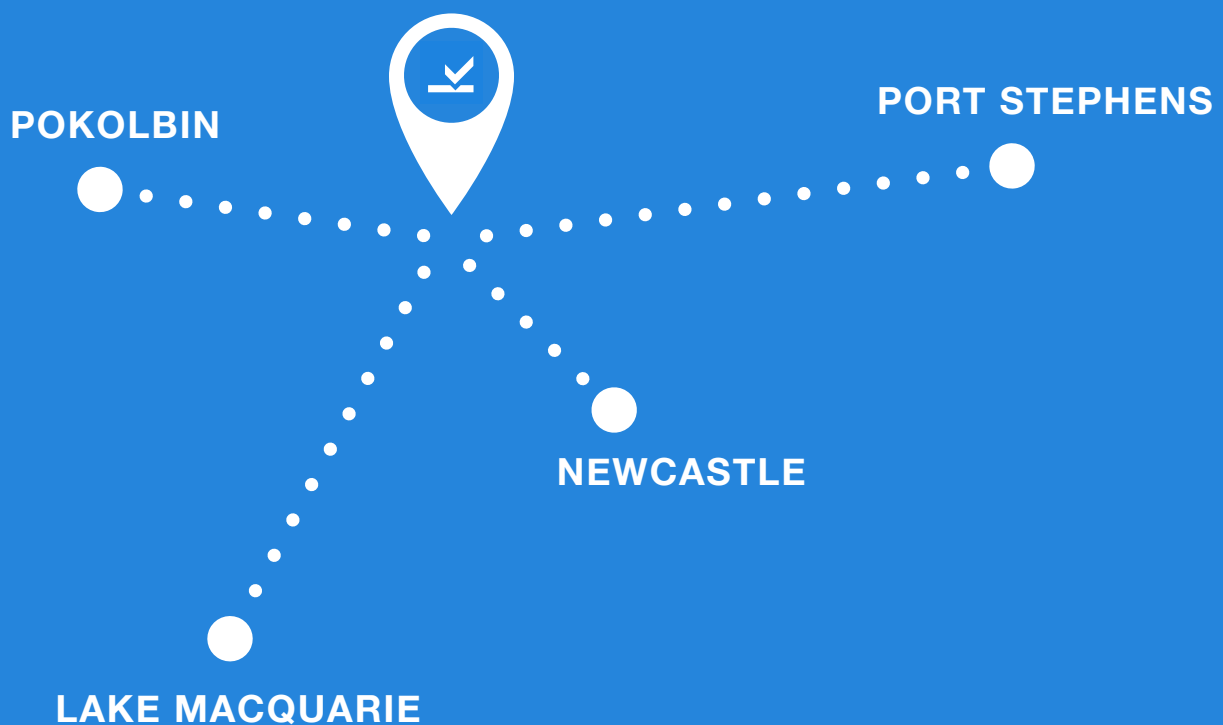
### **Rydges Hunter Valley**

Full dining and bar linens for Rydges' award winning restaurants.

and many more...

*kompletely* new  
commercial laundry  
facilities launched in  
2022.

Centrally located  
and delivering daily  
across the Hunter  
Valley.



## Komplete Laundry Solutions

Delivering linen hire and commercial laundry solutions in the Hunter Valley for 20 years.

A merging of world class technology and process management. Plus local service and support.

## Laundry Capability

We've been delivering quality linens and commercial laundry for a long time.

And our capabilities are now better than ever. Our new commercial laundry facilities were custom designed and built in 2022. In addition to our Maitland facilities.

Modern German, Italian, and Japanese laundry processing and fulfilment management technology to ensure the linen experience your guests deserve - every day.

## Logistics Management

Industry leading laundry management software to ensure dependable, efficient laundry service delivery.

Client web platform for management oversight. Provide different levels of staff access for housekeeping, or accounting.

## Delivery Service Area

Daily delivery across the Hunter Valley - Newcastle, Pokolbin, Port Macquarie, and Port Stephens regions.

## Transparent Pricing

No additional charges (delivery, restocking, fuel levy etc,) beyond quoted linen hire prices.



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